

PC-ACE Pro32 Software

Importing and Reading the 999 and 277CA Files

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Overview: Reports

PC-ACE Pro32 will now build and send 5010A1 claim files. The 5010A1 claim file will not send back the 997 and GENRPT you typically receive. It will send back a 999 and 277CA file which will be in raw data file format. This will need to be translated by the PC-ACE Pro32 software to make it readable.

Step 1: Saving the Acknowledgement Files

In order for PC-ACE Pro32 to read 999 or 277CA files, they must be saved into the proper subdirectory within the WINPCACE folder.

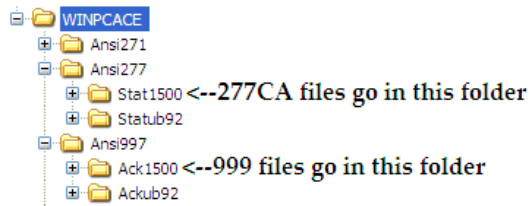
To access this subdirectory go to “My Computer” click on the local disk C:\ drive and the WINPCACE folder. (C:\WINPCACE\)

277CA files need to be placed in the Ansi277 folder in the Stat1500 sub-folder.

C:\WINPCACE\Ansi277\Stat1500

999 files need to be placed in the Ansi997 folder in the Ack1500 sub-folder.

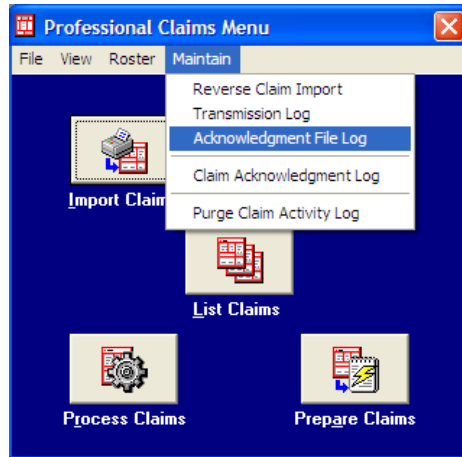
C:\WINPCACE\Ansi997\Ack1500



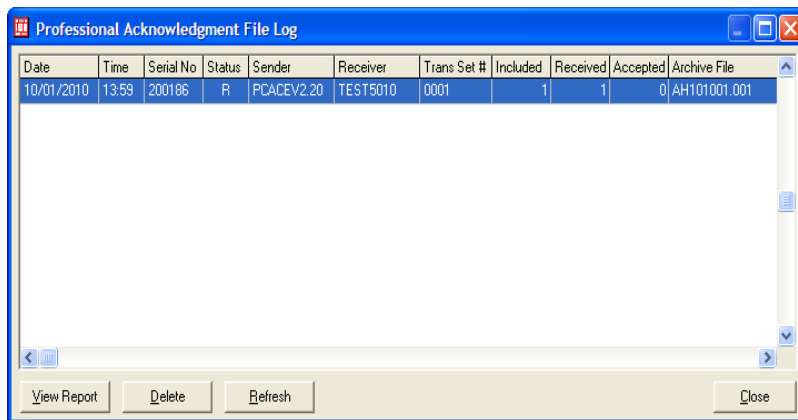
The files can be dragged and dropped into this folder or saved directly to this folder when downloading.

Step 2: Reading the 999 Acknowledgment Files

Once the report files have been moved to the proper folder location, open the PC-ACE Pro32 software and go to the Professional Claims Menu. Select the “Maintain” menu item.



Choose “Acknowledgement File Log” as indicated above in order to read the 999. The following screen will display.



Date	Time	Serial No	Status	Sender	Receiver	Trans Set #	Included	Received	Accepted	Archive File
10/01/2010	13:59	200186	R	PCACEV2.20	TEST5010	0001	1	1	0	AH101001.001

This is a listing of all currently imported 999 files.

Note: Once the Acknowledgement File Log screen is opened, the 999 file originally saved in the Ack1500 folder is removed. The last column gives the “Archive File” name, which is the name of the imported copy of the 999 that is stored in a subdirectory of the Ack1500 folder named “Archive.” See Appendix A for instructions on how to adjust the length of time archived copies are maintained on your system.

From the Acknowledgement File Log screen, select the 999 to be displayed and select “View Report.” The following report will display.

PC-ACE Pro32 ANSI-997/999 ACKNOWLEDGMENT REPORT

File Date/Time: 10/01/2010 13:59:00 Serial No: 200186

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Acknowledgment Created (GS04/05):      10/01/2010 13:59
Sender Code (GS02):                    PCACEV2.20
Receiver Code (GS03):                  TEST5010

Ack Transaction Set Control No (ST02):  0001

Prepare Serial Number:                 200186
Group Control Number (AK102):          200186001
Version/Release/Industry Code (AK103): 005010X222A1

Transaction Set Control Number (AK202): 000000001
Implementation Convention Ref (AK203):  005010X222A1

Segment In Error (IK301): NM1  Occurrence: 1  Loop:
Segment Error Code: I6 - Implementation Dependent Segment Missing
  Business Unit Identifier (CTX01):      CLM01: MISSING2420E (ANSI-837)

Transaction Set Status (IK501):         R - Rejected
Transaction Set Syntax Errors (IK502-IK506):
  5 - One or More Segments in Error

Functional Group Status (AK901):        R - Rejected

Transaction Sets Included (AK902):      1
Transaction Sets Received (AK903):      1
Transaction Sets Accepted (AK904):      0
    
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This was a 999 for a test case with no Loop 2420E (Ordering Provider). Since that is required on every charge line for Medicare DME, it rejected the entire file.

This report can be printed from this view – the icon for that is just not in the clipped screenshot.

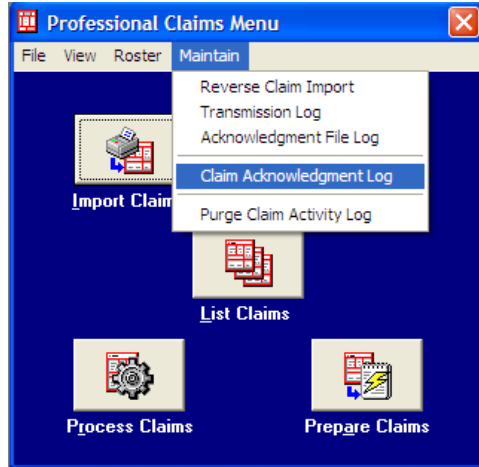
Below is a table to provide more information on how to read the above report.

Report Field	Description
File Date/Time	Shows the date the file was created
Acknowledgement Created	Shows the date the acknowledgement was returned
Sender Code	PC-ACE Pro32 version used to create the file
Receiver Code	This will be your Trading Partner/Submitter ID
Ack Transaction Set Control No	Provides the control number used to identify the transaction set
Prepare Serial Number	Provides the serial number the software gave your file when it was prepared
Group Control Number	This is the control number used to identify the

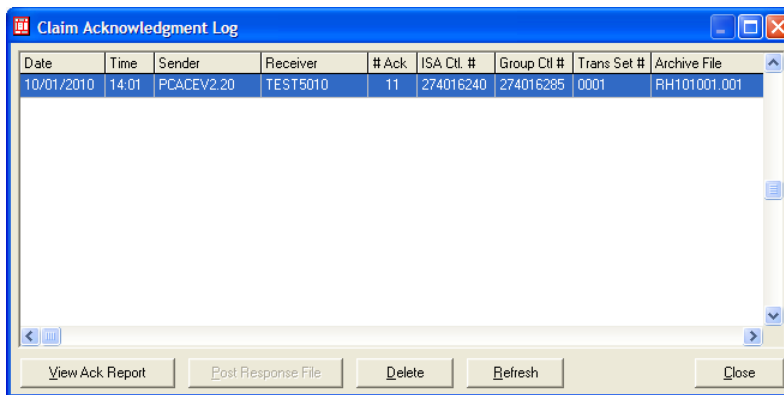
Report Field	Description
	related Functional Group
Version/Release/Industry Code	Identifies the transmission format used
Transaction Set Control Number	This is the control number used to identify the related transaction set
Implementation Convention Ref	Identifies the transmission format used
Segment in Error (If applicable) Occurrence Loop	This will show where the error occurred in the claim file. Segment of the error, occurrence of the error and the loop it occurred.
Segment Error Code (If applicable)	Error Code and Description
Business Unit Identifier (If applicable)	This will show the patient's control number that received the error. Not all errors will give this information.
Transaction Set Status	Indicates if the transaction set was accepted or rejected
Transaction Set Syntax Errors (If applicable)	If the set is rejected, the error code will be provided here with a description
Functional Group Status	This will show if the functional group was accepted, rejected, received a warning, or received a partial rejection.
Transaction Sets Included	Number of transaction sets in the file.
Transaction Sets Received	Number of transaction sets received in the file.
Transaction Sets Accepted	Number of transaction sets accepted in the file.

Step 3: Reading the 277CA Files

To read the 277CA, from the Professional Claim Menu, select Maintain and “Claim Acknowledgement Log.”



The Claim Acknowledgement Log screen will display. This screen works exactly like the screen for the 999s, including the “Archive File” and subdirectory within the Stat1500 folder.



Select a file and “View Ack Report” to display a printable copy of the 277CA. This example produced a thirteen page report. Page one is displayed below.

PC-ACE Pro32 ANSI-277 CLAIM ACKNOWLEDGMENT REPORT

File Date/Time: 10/01/2010 14:01:00

Acknowledgement Created (GS04/05): 10/01/2010 14:01
Sender Code (GS02): PCACEV2.20
Receiver Code (GS03): TEST5010

*** Transmission Acknowledgement # 1 ***

Information Source ID: 18003 Name: DME MAC JURISDICTION C

Transmission Receipt Control #: 2010100114015150836
Receipt Date: 10/01/2010
Process Date: 10/01/2010

*** Information Receiver Acknowledgement # 1 ***

Information Source ID: 18003 Name: DME MAC JURISDICTION C

Receiver Name: MORGAN BILLING SERVICE ID: TEST5010

Receiver Info:

Receiver Trace #: 200186
Total Accepted Quantity: 3
Total Rejected Quantity: 9
Total Accepted Amount: \$1,500.00
Total Rejected Amount: \$4,500.00

Receiver Status:

Status Date: 10/01/2010
Total Submitted Charges: \$6,000.00

Acknowledgement #1:

Category: A1 - Acknowledgement/Receipt-The claim/encounter has been received. This does not mean that the claim has been accepted for adjudication.
Status: 19 - Entity acknowledges receipt of claim/encounter. This change effective 11/1/2010: Entity acknowledges receipt of claim/encounter. Note: This code requires use of an Entity Code.

*** Provider of Service Acknowledgement # 1 ***

Information Source ID: 18003 Name: DME MAC JURISDICTION C

Receiver Name: MORGAN BILLING SERVICE ID: TEST5010

Printed: 10/1/2010 4:25:22 PM

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Below is a table to provide more information on how to read the above report.

File Information	Description
File Date/Time	Date of submitted file
Acknowledgement Created	Date the acknowledgement was created
Sender Code	Version of the software used to create the file
Receiver Code	This is your Trading Partner/Submitter ID
Transmission Acknowledgement #	Number of the Transmission Acknowledgement in the file
Information Source ID/Name	Jurisdiction ID and Name in the file
Transmission Receipt Control	Control Number for the transmission
Receipt Date	Date the file was received
Process Date	Date the file was processed
Information Receiver Acknowledgement #	Number of the receiver information provided in the file
Information Source ID/Name	Jurisdiction ID and Name in the file
Receiver Name/ID	The name and Trading Partner/Submitter ID of the submitter that sent the file
Receiver Info	Information about this transaction set
Receiver Trace #	Transaction set control number to identify the set being referenced
Total Accepted Quantity	Total of claims accepted in the set
Total Rejected Quantity	Total of claims rejected in the set
Total Accepted Amount	Total charge amount accepted in the set
Total Rejected Amount	Total charge amount rejected in the set
Receiver Status	General information
Status Date	Date the file was received
Total Submitted Charges	Total charge amount submitted in the set
Acknowledgement #	Edit number being communicated
Category	Code indicating the type of edit received and description
Status	More detailed information about the edit – this can be accompanied by an Entity Code.
Provider of Service Acknowledgement #	Number of the billing provider being referred to in the file
Information Source ID/Name	Jurisdiction ID and Name in the file
Received Name/ID	The name and Trading Partner/Submitter ID of the submitter that sent the file

*** Billing Provider and Patient Information will be laid out in a similar fashion. ***

Accepted claims will be assigned an ICN for tracking the claim at the Jurisdiction. The ICN will consist of the payer ID for the Jurisdiction processing the claim (the first 5 numbers) followed by the ICN used for tracking the claim.

ICN/DCN: 1700311129800003000

Payer ID: 17003 -- ICN: 11129800003000

Appendix A: Adjusting Archived Reports Settings

The length of time that archived copies of 999 and 277CA files are kept can be adjusted. From the main menu of PC-ACE, go to “File”, “Preferences”, and click the “Misc” tab.

You can adjust the first 2 fields to indicate how long you would like to keep the archived reports.

The duration has been set to 1000 days in the example below.

