Durable Medical Equipment Common Electronic Data Interchange (CEDI)

Frequently Asked Questions

Note: New topics added or updated in the Frequently Asked Questions (FAQ) are highlighted below. This document was last updated February 2010.

Topics Covered

Enrollment

1. **Is there a standardized EDI enrollment form for use with CEDI?**
   Yes. CEDI maintains the EDI enrollment forms for all four DME MAC Jurisdictions. The EDI enrollment forms are located on the CEDI Web site at www.ngscedi.com. These forms are submitted electronically and must be completed and submitted online. After submitting online, print the form(s), sign and date, and then fax all pages to CEDI at 315-442-4299.

   Note: You will only need to submit one set of forms and CEDI will process them for all four DME MAC Jurisdictions.

2. **I signed up with CEDI and registered my NPI. My claims are accepted by CEDI but are now being returned on my remittance advice.**

If you are a DME Supplier who has received a **new** PTAN/NSC Supplier number, you must notify CEDI Enrollment of the new PTAN/NSC number and its associated NPI. The new PTAN/NSC number must also be linked to the NPI in NPPES.

If you do not enroll the new PTAN/NSC number with CEDI and register it with NPPES, claims associated with this new PTAN/NSC number will be rejected.

- Claims submitted without a valid PTAN/NSC match on the NPI crosswalk, will be rejected with CEDI edit C003.
- Claims submitted with an NPI linked to a PTAN/NSC not enrolled with CEDI will be returned on the supplier's Electronic Remittance Advice or Standard Paper Remittance with the Reason/Remark Codes to indicate the "Claim service lacks information which is needed for adjudication" and/or "Electronic interchange agreement not on file for provider/submitter."

To resolve Remittance Reason/Remark Codes, suppliers must either:

Complete the **EDI Enrollment Form** to register all PTAN/NSC numbers with CEDI.
If you submit claims through a clearinghouse or third party biller, you will need to complete the **Supplier Authorization Form** as well as the **EDI Enrollment Form**.

The **EDI Enrollment Form** and the **Supplier Authorization Forms** can be accessed through the CEDI Web site www.ngscedi.com under EDI Enrollment.

- OR -

If you have an existing **EDI Enrollment Form** on file with CEDI for your NPI, you may submit an e-mail to cedienrollment@wellpoint.com with the Subject line reading: "Reason/Remark Code Supplier Not Authorized for EDI." Please include the following within your e-mail request:

- Trading Partner/Submitter ID
- Trading Partner/Submitter Name
- Address
- Contact Name
- NPI number
- The new PTAN/NSC that received the error.

CEDI will add your PTAN/NSC and notify you via e-mail when this has been completed. Once your CEDI enrollment has been completed, you can resubmit your claims.

3. **How do I link my PTAN/NSC number to my NPI?**

If you are having difficulties establishing the crosswalk between your NPI (National Provider Identifier) and PTAN/NSC numbers, the following information needs to be verified with both the NSC (National Supplier Clearinghouse) and the NPPES Web site.

For Individuals:

- The Social Security number (SSN) and PTAN/NSC number entered with NPPES must match the SSN and PTAN/NSC number on file with the National Supplier Clearinghouse (NSC).
- If a match cannot be found, the SSN and Practice Address ZIP Code at NPPES must match the SSN and Practice Address ZIP Code at the NSC.
- If the second match cannot be found, an active crosswalk record will not be created.

For Organizations:

- The Tax ID number (EIN), PTAN/NSC and Practice Address ZIP Code at NPPES must match the EIN, PTAN/NSC and Practice Address ZIP Code at the NSC.
- If the match cannot be found, an active crosswalk record will not be created.

Please visit the NPPES Web site at https://nppes.cms.hhs.gov/NPPES/Welcome.do to verify the supplier's information. **The PTAN/NSC number must be indicated under Issuer as MEDICARE NSC.**

**If you need assistance logging in to NPPES, please call 1-800-465-3203.

4. **I updated my information on the NPPES Web site. How long will it take before it's effective?**
   Updates to the NPPES can take up to 10 days to establish an effective match for the NPI and PTAN/NSC.

5. **What is the turnaround time for CEDI to process enrollment requests?**
   CEDI will process new EDI enrollment requests within 10 business days of receipt. Some requests may take longer depending on the size of the request.

6. **I will be submitting my own claims to CEDI and do not currently have an electronic Trading Partner/Submitter ID. What forms do I need to complete and submit?**
   Suppliers who will be exchanging any electronic transactions (claims, electronic remittance advice, and/or claims status inquiry/response) directly with CEDI must go to the CEDI Web site at www.ngscedi.com and complete the following forms:
   - Submitter Action Request Form
   - CMS EDI Enrollment Form

   Enrollment forms must be completed and submitted on-line. After completing the form(s) online, you must print the form(s), sign and date, and then fax all pages to CEDI at 1-315-442-4299.

   Note: You will only need to submit one set of forms and CEDI will process them for all four DME MAC Jurisdictions.

7. **I will be submitting my claims to a third party (e.g. a billing service or clearinghouse) and the third party will be submitting my claims to CEDI. What forms do I need to complete?**
   Suppliers who will be using a third party to exchange any electronic transactions (claims,

electronic remittance advice, and/or claims status inquiry/response), must go to the CEDI Web site at www.ngscedi.com and complete the following forms:

- Supplier Authorization Form
- CMS EDI Enrollment Form

Enrollment forms must be completed and submitted on-line. After completing the form(s) online, you must print the form(s), sign and date, and then fax all pages to CEDI at 315-442-4299.

Note: You will only need to submit one set of forms and CEDI will process them for all four DME MAC Jurisdictions.

8. **I am a third party (e.g., a billing service or clearinghouse) and need to be setup with CEDI. What forms do I need to complete?**
   Third party billers (billing services and/or clearinghouses) who will be exchanging any electronic transactions (claims, electronic remittance advice, and/or claims status inquiry/response), must go to the CEDI Web site at www.ngscedi.com and complete the following form:

   - Submitter Action Request Form

   Form(s) must be completed and submitted online. After completing the form(s) online, you must print the form(s), sign and date, and then fax all pages to CEDI at 1-315-442-4299.

   Note: You will only need to submit one set of forms and CEDI will process them for all four DME MAC Jurisdictions.

9. **I completed CEDI enrollment forms on-line. Do I have to also fax them to CEDI?**
   Yes. Once you complete and submit the CEDI enrollment form online, the completed form will appear on your computer screen in an HTML format. You must print the form, sign and date, and fax all pages to CEDI at 315-442-4299. Please retain a copy for your records.

10. **Do I have to use the on-line CEDI Enrollment forms or can I use a form I used previously with another DME MAC?**
    National Government Services, Common Electronic Data Interchange (CEDI) will only accept the online CEDI enrollment forms. The on-line CEDI enrollment forms can be found at www.ngscedi.com. Any EDI enrollment forms developed and used by the DME MAC Jurisdictions prior to the CEDI transition are no longer accepted by CEDI and will be returned.

    Note: This does not apply to Claim Status Inquiry (CSI) and Electronic Funds Transfer (EFT) setups. CSI and EFT setups are accepted and processed by the DME MAC Jurisdictions. All other EDI setup requests go to CEDI.

11. **My enrollment forms were returned to me in the mail. Why?**
    CEDI Enrollment has guidelines to which your completed enrollment forms must conform. The top reasons why we return paperwork are:

- The supplier's authorized signature(s) is missing
- The NPI(s), PTAN(s) and/or Trading Partner ID(s) are missing or invalid
- The NPI or PTAN/NSC is not registered through NPPES Web site and is not on the NPI crosswalk
- The supplier's name on the form does not match the records at the National Supplier Clearinghouse
- There is not an **EDI Enrollment Form** on file for the supplier's NPI and PTAN/NSC entered on the **Supplier Authorization Form**.
- The **Submitter Action Request Form** was not submitted to request a NEW Submitter ID.

If forms are returned, all enrollment forms originally submitted must be re-entered electronically through the CEDI Web site prior to being faxed back to the CEDI Enrollment Department. Resubmit all enrollment forms required to complete the request, not just the form(s) containing the error.

Note: All enrollment forms must be signed and dated by the provider within 30 days of the form being faxed to enrollment.

12. **I have a large list of suppliers that I need to enroll. Can I e-mail this information to you?**
If you have a listing of suppliers that need setup, you do need to fax that information to CEDI. However, to expedite the setup process, you may also e-mail us the list in an Excel spreadsheet to cedienrollment@wellpoint.com.

13. **How long will my Trading Partner be active at CEDI?**
Each month CEDI will identify Trading Partners who are inactive. An inactive Trading Partner/Submitter is one whose access was created at least 13 months prior but who has not logged into CEDIin that 13-month period. CEDI will then remove access for those inactive Trading Partners

    If your Trading Partner/Submitter ID is removed for non-use, you will need to visit the CEDI Web site at www.ngscedi.com and complete and submit the Submitter Action Request Form to reapply for a new Submitter ID or to have your previous Trading Partner/Submitter ID reinstated.

Testing Process

1. **Who must test with CEDI, the electronic Trading Partner/Submitter or the software vendor?**
The software vendor, clearinghouse or billing service must test connectivity with CEDI. Once a vendor, clearinghouse or billing service has successfully connected to CEDI, sent in a file and received a front-end report back, they will be approved.

    Vendors, clearinghouses and billing services may continue to send in test files even after they are approved.

Once a vendor, clearinghouse or billing services have passed testing with CEDI, their customers can begin to move into production to send claims (837), receive remits (835), send NCPDP files or 276's (Claim Status Request Transaction) and receive electronic reports.

2. **Where do I get information to start the testing process?**
Contact the CEDI Help Desk via e-mail at ngs.cedihelpdesk@wellpoint.com or via telephone at 866-311-9184.

3. **Will vendors, clearinghouses and billing services get a specific Submitter ID to use when testing?**
Yes. Vendors, clearinghouses and billing services will be assigned a specific Trading Partner/Submitter ID to be used for testing. This ID will be in the format "V089#####."
**** This V089 ID cannot be used to submit production claims.**

4. **I am a software vendor, where can I get information on the CEDI communications?**
The *CEDI Dial Up ASYNC Connection External Document* and the *CEDI PPP Dial Up FTP* are available on the CEDI Web site, www.ngscedi.com, under Telecommunications.

5. **Where do I find a list of approved CEDI vendors, clearinghouses and billing services?**
The CEDI Approved Entities list is posted to the CEDI Web site at www.ngscedi.com under Resource Materials.

Communications

1. **Can zipped files be sent to CEDI?**
Yes. Zipped files can be sent to CEDI. Trading Partners do not need to send notification to CEDI prior to sending a zipped file. **Note:** All zipped files must be submitted in Binary mode.

2. **Will CEDI send zipped outbound files to the Trading Partners/Submitters?**
Yes. When requested, zipped files can be received by Trading Partners/Submitters from CEDI. The default setup for all Trading Partners/Submitters is for their outbound files to be returned unzipped. To request outbound files delivered in a zipped format, submit an e-mail request to the CEDI Enrollment Team as follows:
   - The e-mail address is: cedienrollment@wellpoint.com
   - The e-mail subject must be: CEDI Request for Zipped Files
   - Include the following information
     - Trading Partner/Submitter ID
     - Trading Partner/Submitter Name
     - Contact Name
     - Contact Phone Number
     - Contact E-mail Address

   You will be notified via e-mail when your request has been completed.

3. **Is there a limit to the length of a filename sent to CEDI?**
   Yes. File names sent to CEDI cannot be longer than 57 characters.

4. **What should I do if I am having trouble connecting with CEDI?**
   If you have consistent trouble connecting to CEDI, you may want to consider using one of the Network Service Vendors. These network service vendors provide a continuous connection to the CEDI gateway. The Network Service Vendors are:
   - IVANS can be contacted at 800-548-2675, select option 1, then extension 3742
   - Nebo can be contacted at 630-916-8818, extension 261
   - VisionShare can be contacted at 888-895-2649 or via e-mail at info@visionshareinc.com.
   - MedXpress can be contacted at 877-624-3250 or via e-mail at MedXpress@ICSSoftware.net

5. **I am currently setup to send files to CEDI using asynchronous (Async) communications. Can I switch between Async and FTP or do I have to change my enrollment status?**
   Electronic trading partner's setup with CEDI to submit asynchronous communications cannot switch back to FTP without completing forms with CEDI. To change your communications with CEDI, complete the appropriate forms on the CEDI Web site at www.ngscedi.com, under EDI Enrollment.

Logging In and Passwords

1. **How do I reset my CEDI password?**
   Call the CEDI Help Desk and select option 2 or e-mail your request to ngs.cedihelpdesk@wellpoint.com. To complete the request, the CEDI Help Desk will need the Trading Partner/Submitter ID, NPI, and PTAN/NSC number.

2. **What are the guidelines/requirements to follow when changing a password with CEDI?**
   Passwords are case sensitive and will expire every 90 days. The system will alert you when your password has expired. Follow the guidelines below when changing your password with CEDI:
   - Must be eight (8) characters in length. No more and no less.
   - Must contain a combination of number and alpha characters.
   - Must contain a special character, for example (@, #, $).
   - Passwords are only good for 90 days, at which time the user must reset it.
   - Passwords cannot be changed by the user more than once per day.
   - After three incorrect login attempts, the ID will be revoked. Please disconnect and re-try prior to the third attempt.
   - The ID history retains the last 12 passwords the user has used. These cannot be reused.
   - Must not be stored in scripts, files, or applications unless compensating controls are in place

   Note: Trading Partner IDs will automatically suspend after 365 days of inactivity

3. **Can I change my password before the system prompts me?**
   Yes.

4. **How do I change my password, if I am connecting for the first time?**
   To change your CEDI password for the first time, complete the following steps:

   Async/Zmodem dial up:
   1. Connect to the CEDI Gateway
   2. Key in your Logon ID - This will be your Trading Partner/Submitter ID number (beginning with A08, B08, C08 or D08). NOTE: This is a case sensitive field.
   3. Enter the initial password provided by CEDI. You will not see your password when keying it on the screen. The password is not shown for security purposes.
   4. Next it will ask for your current password. Key in your initial password again.
   5. The system will then prompt you to key in a new password.
   6. Create a new password using the guidelines above in question 2.
   7. Confirm your new password, by keying it in again.
   8. You should now disconnect and dial in again using your new password.

   FTP dial up:
   1. Connect to the CEDI Gateway
   2. Key in your Logon ID - This will be your Trading Partner/Submitter ID (beginning with A08, B08, C08 or D08). NOTE: This is a case sensitive field.
   3. Enter the initial password provided by CEDI. You will not see your password when keying it on the screen. The password is not shown for security purposes.
   4. You will be prompted to use "user" to login and use "<password>/<new password>" for Pass
   5. Enter **User** and the ***Trading Partner/Submitter ID***, then **PASS** ***initialpassword/newpassword*** where ***initialpassword*** is the password provided to you by CEDI.)
   6. When creating your new password, use the guidelines provided in question 2.
   7. You should now disconnect and dial in again using your new password.

Exchanging Electronic Transactions with CEDI

1. **Will my Trading Partner/Submitter ID change from the ID I was assigned by the DME MAC prior to CEDI?**
   No. Your Trading Partner/Submitter ID will **not** change. You will continue to use the A08######, B08######, C08######, or D08###### Trading Partner/Submitter ID assigned to you by a DME MAC Jurisdiction.

   Note: Any submitter ID not in the format of A08######, B08######, C08######, or D08###### will not work with CEDI.

2. **Will my Login ID and Password change from what I was assigned by the DME MAC prior to CEDI?**

Yes. The Login ID you used to connect to a DME MAC Jurisdiction's EDI Front-End cannot be used to connect to CEDI. You will use your current Trading Partner/Submitter ID as your Login ID at CEDI.

You will also need a new password. Contact the CEDI Help Desk at ngs.cedihelpdesk@wellpoint.com to obtain the initial password to be used when you first connect to CEDI. When you login to CEDI for the first time, you will be required to change your password. Please provide your Trading Partner/Submitter ID and your Trading Partner name when requesting your initial password.

3. **Can I submit with one Trading Partner/Submitter ID but have my Electronic Remittance Advice (ERA) returned to another ID?**
   Yes. Please complete the appropriate forms on the CEDI Web site (www.ngscedi.com) to advise our CEDI Enrollment team how to setup your supplier numbers for Electronic Remittance Advices (ERAs).

4. **Do I have to submit separate files to CEDI for each Jurisdiction?**
   Trading Partners/Submitters sending ANSI 837 and/or NCPDP claim files can send one file to CEDI with claims for multiple Jurisdictions. CEDI will route all 837 and NCPDP claims to the appropriate DME MAC Jurisdiction based on the beneficiary address on each claim.

   The 276/277 Claim Status Request/Response transactions must be submitted in separate files for each DME MAC Jurisdiction where the claim was submitted. The 276 format does not provide the beneficiary address so CEDI cannot perform the same routing as is done for claims transactions.

5. **What contractor code do I use when submitting my claim file to CEDI?**
   All incoming ANSI X12N 837 claim files to CEDI can be submitted with any one of the four DME MAC Jurisdiction's contractor code. The DME MAC Contractor Codes are:
   - Jurisdiction A – 16003
   - Jurisdiction B – 17003
   - Jurisdiction C – 18003
   - Jurisdiction D – 19003

6. **I dial into CEDI multiple times because I have so many files to download. Do I have to dial in and download only one front-end report or ERA at a time?**
   Trading Partners/Submitters can dial into CEDI and download all reports and ERAs at one time without disconnecting. If your system is only allowing you to download one file at a time, it would be a limitation within your software. Contact your software vendor to determine if they can update your system to allow downloading of all files from CEDI at one time.

7. **What will be the receipt date on my electronic claims if I send them at 3:00 p.m. (ET)?**
Claims received before 5:00 p.m. at CEDI eastern time (ET) on a business day, will get the receipt date of that business day.

Claims received after 5:00 p.m. at CEDI (ET) on a business day, will get the next day of receipt:

- If the next day is a Saturday or Sunday, claims will have Monday's date of receipt
- If the next day is a holiday, or the Monday following the weekend is a holiday, the next business day is used as the receipt date

8. **How do I send claims that have no ordering physician?**
For claims with no ordering physician and an EY modifier (no physician or other licensed health care provider order for this item of service) is used, enter the rendering supplier's name and NPI as the ordering.

- The electronic claims format will only allow a person's name to be submitted for the ordering provider. If a supplier needs to submit their own name in an electronic claim in accordance with the general instructions for the EY modifier, and the name of the supplier is a business name instead of the name of a person, the CMS advises entering an "X" in both the first and last name fields for the ordering provider. This is in the NM103 and NM104 elements in Loop 2420E.
- If the supplier has obtained a physician's order for some, but not all, of the items provided to a particular beneficiary, the supplier must submit a separate claim for the items dispensed without a physician's order.
- Claims submitted with an EY modifier on one charge line but not on all charge lines will be rejected by CEDI.

Electronic Front-End Reports

1. **How many reports will I receive from CEDI for each electronic claim file submitted? CEDI will provide the following reports for each *ANSI X12* claim file submitted:**

- CEDI Reports include: (Reports created and delivered by CEDI)
  - TA1 (NOTE: Some systems may generate a TA1 report for accepted and rejected files, others will only generate a TA1 if the file rejects. Check with your software vendor to determine if your system generates both accepted and rejected TA1 reports)
  - TRN
  - 997
  - GenResponse (GENRPT)

Note: The *CEDI Front-End Reports Manual* is available at http://www.ngscedi.com/outreach_materials/outreachindex.htm.

- DME MAC reports (RPT files) are created by the DME MACs and delivered by CEDI.
  - The DME MAC report only shows accepted claims. All claim front-end rejections are reported on the CEDI GenResponse Report (GENRPT).

CMN rejections will be reported in the CMN Rejection Report section of the RPT file. If the CMN is rejected on the DME MAC report, the claim will continue into the DME MAC system for processing. However, the CMN will be removed from the claim and will not be considered in processing. If a supplier receives a CMN rejection and they have questions, they must contact the DME MAC where the CMN was rejected.

Note: Information concerning the DME MAC reports is included in the *CEDI Front-End Reports Manual* and is available on the CEDI Web site at: http://www.ngscedi.com/outreach_materials/outreachindex.htm.

CEDI will provide the following reports for each *NCPDP* claim file submitted:

- CEDI Reports include: (Reports created and delivered by CEDI)
    - TRN
    - 997
    - NCPDP Front-End Edit Report

Note: The *CEDI NCPDP Front-End Manual* and is available on the CEDI Web site at http://www.ngscedi.com/outreach_materials/outreachindex.htm.

2. **How long will Front-End Edit Reports and ERAs be available at CEDI for me to retrieve?**
Front-End Edit Reports and ERAs are available on your CEDI login for 45 days.

3. **When downloading the DME MAC Front End Report from CEDI, will I be able to determine which Jurisdiction created that report?**
Reports delivered by CEDI that were created by the DME MAC Jurisdictions begin with RPT in the file name. Trading Partners/Submitters will have to open the report to determine which DME MAC Jurisdiction created it.

Note: CEDI will create a GenResponse (GENRPT) report that will indicate the DME MAC Jurisdiction contractor code where the claims were delivered. The DME MAC Contractor Codes are:

- Jurisdiction A – 16003
- Jurisdiction B – 17003
- Jurisdiction C – 18003
- Jurisdiction D – 19003

4. **Can you explain the B108 error code?**
CEDI validates that the supplier's NPI on the claim file is linked to the Trading Partner/Submitter ID under which the claims were submitted. If the NPI is not linked to the Trading Partner/Submitter ID, the claims will reject at CEDI with the B108 error.

If the B108 error is received, the supplier must complete and sign the appropriate form on the CEDI Web site (www.ngscedi.com) and return to CEDI for processing.

Suppliers using a third party (e.g., a clearinghouse or billing service) must complete the **Supplier Authorization Form**.

Note: The **Supplier Authorization Form** cannot be signed by a third party. This form MUST be signed by the supplier.

Suppliers who submit their own claims and do not use a third party biller must complete the **CMS EDI Enrollment Form**.

The CEDI Enrollment Team is processing all enrollment requests in the order they are received and will respond once your setup is complete.

5. **I am missing claims on my DME MAC RPT report.**
Claims that receive an error on the GenResponse (GENRPT) will not appear on the DME MAC RPT report. Please view the GENRPT report for all errors and a list of claims processed by CEDI.

6. **Is there a manual available that explains the CEDI front-end reports?**
Yes. The *CEDI Front-End Reports Manual* is available on the CEDI Web site at http://www.ngscedi.com/outreach_materials/outreachindex.htm.

Warning Edits C200, C201, C202 – Ordering/Referring Provider Not Authorized

1. **Can you explain the C200, C201, and C202 warning edits?**
CEDI edits C200, C201 and C202 are warning edits that are firing as a warning on the CEDI GENRPT until January 2011. These edits are in place due to CMS CR6421 that was implemented with the October 2009 Release.

   CMS implemented CR6421 to expand the claim editing to meet Social Security Act requirements for ordering and referring providers and to verify the ordering/referring provider is eligible to order/refer and is enrolled in Medicare.

   Should you receive one of these warning edits on a claim, CEDI recommends you contact the Ordering/Referring Provider submitted on the claim and have them verify their eligibility with the Provider Enrollment, Chain and Ownership System (PECOS). The issue is not with the Supplier (Billing Provider); it is with the Ordering/Referring Provider.

2. **How can I check to see if my ordering physician is listed in PECOS?**
CMS has made available a file that contains the National Provider Identifier (NPI) and the name (last name, first name) of all physicians and nonphysician practitioners who are of a type/specialty that is eligible to order and refer in the Medicare program and who have current enrollment records in Medicare (i.e., they have enrollment records in PECOS that contain an NPI). This file is downloadable from the Medicare provider/supplier enrollment Web site www.cms.hhs.gov/MedicareProviderSupEnroll.
   - Click on “OrderingReferringReport” on the left-hand side
   - Scroll to the bottom of the page and select **Medicare Ordering and Referring File**

   Note: This .pdf file contains approximately 800,000 records. Due to the large size of this PDF file CEDI suggests you right click and select “Save as” before attempting to open this file.

This file will be updated periodically by CMS. Notice of updates will be sent out through the CEDI Listserv. To register for the CEDI Listserv, select the Listserv Registration link on the CEDI Web site and select "Join".

3. **Are my claims being rejected for the warning edits?**

The warning edits will not reject claims alone. The claim will only be rejected if an error edit is received on the claim as well. Claims that have been accepted will receive an ICN (Internal Control Number). The ICN will be listed with the patient's claim information prior to the start of the edits.

```
PATIENT ACCT: 123456789A          PATIENT NAME: SAMPLE, CLAIM
DATE: 20091001  AMT: $      200.00  CERT/HIC NO.: 123456789A
CLAIM NO:                  PAYER ID: 17003       SOURCE OF PAY: MB
ICN: 09012800522000
WARNING: LOOP: 2420E_LOOP   SEGMENT: NM1       FIELD: 03::1035    SEQ: 36
         CODE: C202       VALUE:   ORDERING PROVIDER
         DESC: ORDERING PROVIDER NOT AUTHORIZED
```

4. **When will the warnings become rejections?**

The warning edits will become rejections starting in January 2011. If the warning edit has not been corrected by then, the claims will be rejected until the issue is resolved.

5. **How do I correct these edits?**

Should a supplier receive one of these warning errors/edits on a claim, CEDI recommends the following:

- Contact the Ordering/Referring Provider to verify their eligibility with PECOS.
- Contact the Ordering/Referring Provider to verify how their name is listed with their PECOS enrollment and ensure the name submitted on the claim matches the PECOS record.
- Verify the Type I (individual physician's) NPI and name of the Ordering/Referring Provider is submitted on the claim. If the Type II (physician's group) NPI and name is submitted, a match will not be found on the PECOS file.

6. **What is PECOS?**

PECOS is the Provider Enrollment, Chain and Ownership System implemented by the Centers for Medicare & Medicaid Services (CMS) for Internet-based provider enrollment.

7. **Are the ordering/referring providers being notified?**

Education has been provided for Medicare Part B providers under CR6417 to advise them the ordering/referring provider submitted on the Part B claim must be enrolled and eligible in PECOS. It is recommended you contact the ordering/referring provider as well to ensure they are aware of the need to update the information.

8. **Does it matter if I use upper and lower case letters for my ordering/referring provider's name?**
The ordering/provider's information submitted on the claim will be verified against the code source list provided by PECOS. This information is provided using only upper case characters for the provider's name. The alpha character data on the claim for the ordering/referring provider must be in upper case in order to validate the name against the PECOS file.

   CEDI will reject inbound transactions submitted with lower case characters where data in the external code source (such as PECOS) used to perform the edits is provided in upper case.

   Note: CEDI strongly encourages submitting all alpha characters in **upper case** to avoid this type of issue.

9. **How does CEDI perform the edits to verify the ordering/referring provider is on PECOS?**
CEDI receives a file from PECOS of all providers who are eligible to order/refer services and are enrolled in PECSO.

   CEDI first checks the ordering/referring provider's NPI submitted on the claim is found on the PECOS file. If no match is found, a warning edit will set.

   CEDI then checks the first four letters of the ordering/referring provider's last name and the first letter of the ordering/referring provider's first name. If no match is found, a warning edit will set.

10. **Where can I find more information about the CEDI edits, CMS articles, and PECOS?**
More information is available at the following links:
    - **CEDI Listservs:** http://www.ngscedi.com/news/newsindex.htm
    - **MLN Articles:** http://www.cms.hhs.gov/MLNMattersArticles/downloads/MM6421.pdf
    - **CMS CR6421:** http://www.cms.hhs.gov/Transmittals/downloads/R480OTN.pdf
    - **CMS PECOS Information:** http://www.cms.hhs.gov/MedicareProviderSupEnroll/04_InternetbasedPECOS.asp
    - **PECOS Login:** https://pecos.cms.hhs.gov/pecos/login.do

Electronic Remittance Advice

1. **How long will electronic remittance advice (ERA) files be available at CEDI for retrieval?**
ERA files will be available on your CEDI login for 45 days. ERA files cannot be re-created by CEDI for DME MAC Trading Partners/Submitters after the 45 day timeframe. To obtain a remittance after the 45-day timeframe, the DME MAC supplier must contact the appropriate DME MAC for the standard paper remittance (SPR). To obtain a SPR, contact the appropriate DME MAC IVR or Customer Service/Provider Contact Center:

Jurisdiction A
Customer Service: 866-590-6731
Automated IVR Phone System: 866-419-9458
Inquiries on EFT Setup, ASCA, and VPIQ (CSI): 866-563-0049

Jurisdiction B
Provider Contact Center: 866-590-6727
Automated IVR Phone System: 877-299-7900
CSI Password Resets: 877-273-4334

Jurisdiction C
Customer Service: 866-270-4909
Automated IVR Phone System: 866-238-9650

Jurisdiction D
Supplier Contact Center: 866-243-7272 (8:00 a.m. – 5:30 p.m. CT)
Automated IVR Phone System: 877-320-0390

2. **When downloading my Electronic Remittance Advice (ERA/835) Files from CEDI, will I be able to determine which Jurisdiction created that ERA?**
The ERA files delivered by CEDI will have the contractor code for the DME MAC that created the file in the ISA06. The Jurisdiction's contractor code will not be in the file name. The DME MAC Contractor Codes are:

- Jurisdiction A – 16003
- Jurisdiction B – 17003
- Jurisdiction C – 18003
- Jurisdiction D – 19003

3. **How can I resolve Reason/Remark Codes indicating "Claim service lacks information which is needed for adjudication" and/or "Electronic interchange agreement not on file for provider/submitter." received on my Electronic Remittance Advice or Standard Paper Remittance?**
Suppliers that receive this denial and do not have their PTAN/NSC number on record with CEDI must either:

If you submit claims directly to CEDI and do not use a third party (e.g. clearinghouse or billing service), complete the **EDI Enrollment Form** to register all PTAN/NSC numbers with CEDI.

If you submit claims through a third party (e.g. clearinghouse or billing service), you will need to complete the **Supplier Authorization Form as well as the EDI Enrollment Form**.

The **EDI Enrollment Form** and the **Supplier Authorization Form** can be accessed through the CEDI Web site www.ngscedi.com under EDI Enrollment.

OR

If you have an existing **EDI Enrollment Form** on file with CEDI for your NPI, you may submit an e-mail to cedienrollment@wellpoint.com with the Subject line reading: "Reason/ Remark Code Supplier Not Authorized for EDI." Please include the following within your e-mail request:

- Trading Partner/Submitter ID
- Trading Partner/Submitter Name
- Address
- Contact Name
- NPI number
- The new PTAN/NSC that received the error.

CEDI will add your PTAN/NSC and notify you via e-mail when it is complete. Once the CEDI enrollment has been completed, the claims that received the error may be resubmitted.

Claim Status Inquiry and Electronic Funds Transfer

1. **Who do I contact to enroll in Claim Status Inquiry (CSI) or Electronic Funds Transfer (EFT)?**
   For CSI or EFT enrollment, suppliers must contact the appropriate DME MAC Jurisdictions.

2. **I have question on the information in the CSI system, where do I call for support?**
   Questions on information within the CSI system should be addressed by the appropriate DME MAC Jurisdiction. CEDI does not handle CSI enrollment or support issues.

3. **If I have connection problems with CSI, who do I call?**
   For CSI connection issues, suppliers should contact the appropriate DME MAC Jurisdiction. CEDI does not handle CSI enrollment or support issues.

NCPDP 5.1 Claims

1. **What is NCPDP?**
   The National Council for Prescription Drug Programs (NCPDP) is the format used by retail pharmacies to submit DME MAC drug claims electronically. The NCPDP format can only be used for drug claims from retail pharmacies.

2. **When did CEDI start processing NCPDP claims?**
   In December 2009, CEDI assumed the front end editing and Claim Control Number (CCN) assignment for accepted claims previously done by the DME MAC Jurisdictions.

3. **What reports can I expect for NCPDP 5.1 claims submitted to CEDI?**
   CEDI will return the following reports:
   - CEDI TRN Acknowledgement Report
   - Level 1 - 997 Syntax Edit Report
   - CEDI NCPDP Front- End Error Report

Note: The CEDI reports are returned in real time and are typically delivered to the trading partner within 30 minutes. However, the size of the claim files will determine how long it takes to produce the reports.

4. **Did the NCPDP front-end edits change when CEDI assumed front end processing?**
Yes, the CEDI NCPDP error codes will begin with "N." An *NCPDP Front-End Edit Manual* with the new *CEDI NCPDP Front-End Edits* and reports is available on the CEDI Web site at www.ngscedi.com under Resource Materials.

PC-ACE Pro32 Software

1. **I use the PC-ACE Pro32 software. What is needed to update my software to communicate with CEDI?**
All PC-ACE Pro32 Users must complete the following instructions to communicate with CEDI.
   a. Visit the CEDI Web site at www.ngscedi.com, go to "Software Downloads and Documentation" and download the PC-ACE CEDI Connection Instructions.
   b. Contact the CEDI Help Desk at 866-311-9184 or via e-mail at ngs.cedihelpdesk@wellpoint.com to obtain the CEDI phone number.
   c. Follow the instructions in the *Asynchronous Communication Manual* or the *NGSComm Installation and Setup Instructions for PC-ACE Pro32*.

   Note: PC-ACE Pro32 users must be using version 2.16 or later to communicate with CEDI.

2. **What version of PC-ACE Pro32 should I be using?**
The current version for PC-ACE Pro32 is version 2.18 which can be downloaded from the CEDI Web site.

   The installation code to download PC-ACE Pro32 from the link below is **NGSMAC1**. The last character in this installation code is the number one "1."

   To download PC-ACE Pro32 Version 2.18 go to http://www.ngscedi.com/downloads/Downloadindex.htm

   If you are experiencing problems with downloading the PC-ACE Pro32 Version 2.18, contact the CEDI Help Desk at ngs.cedihelpdesk@wellpoint.com.

   ***Note:** PC-ACE Pro32 users must use version 2.16 or later to submit electronic claims to CEDI.

3. **How do I remove all legacy numbers from the PC-ACE Pro32 software?**
To ensure that only the NPI is submitted on claims, PC-ACE Pro32 users must complete the following instructions:
   - Make sure you are using PC-ACE Pro32 Version 2.18. PC-ACE Pro32 version 2.18 and download instructions for it are available at the CEDI Web site www.ngscedi.com under Software Downloads.

- Verify that your Billing Provider's NPI and Tax ID numbers are located in the Provider (Professional) tab under Reference File Maintenance. This will also require an entry for the PTAN/legacy number in the Provider field, but PC-ACE Pro32 will not send the PTAN/legacy number in the claims file.
- Verify that your Ordering Provider's NPI is located in the Physicians area of the Codes/Misc tab. This tab is found under Reference File Maintenance. PC-ACE Pro32 only requires the NPI under this tab, so the first entry (formerly used for the UPIN number) can be left blank. If the UPIN is included in this first entry field, PC-ACE Pro32 will not send it in the claims file.

4. **Where can I get a manual for the PC-ACE Pro32 software?**
   To obtain the PC-ACE Pro32 User Guide, go to the CEDI Web site at www.ngscedi.com under Resource Materials. Also, within the PC-ACE Pro32 software, the F1 key can be used. The F1 key will display the manual that is built into the software.

Express Plus Software Conversion

1. **What is the Express Plus Software Conversion?**
   As of April 1, 2010, CEDI will only support the PC-ACE Pro32 software.

2. **Does the Express Plus software conversion affect me?**
   The conversion affects providers using the Express Plus software for DME claim submission.

3. **Do I have to make the conversion if I use the Express Plus software?**
   If you use the Express Plus software and would like to continue using the free software supported by the CEDI Help Desk, you will need to make the change to the PC-ACE Pro32 software or to another approved software vendor.

4. **What are the benefits of changing to the PC-ACE Pro32 software?**
   Benefits offered by the PC-ACE Pro32 software include:
   - Stores and maintains the code lists including diagnosis codes, procedure codes, and modifiers and receives quarterly updates for these code sets;
   - Checks the claims for missing or invalid information and provides for easy editing by highlighting the missing or invalid information;
   - Claim data entry is numbered according to the CMS-1500 paper claim form;
   - Will be updated for version 5010 and be made available to PC-ACE Pro32 users.

5. **Will I be able to transfer the information I have in Express Plus to the new software?**
   Yes. There is an Express Plus to PC-ACE Pro32 software conversion tool located on the CEDI Web site under Software Downloads and Documentation. This can be accessed at the following link http://www.ngscedi.com/downloads/Downloadindex.htm. This tool will provide you with a way to transfer Submitter Information, Provider Information, Ordering Physician Information, Facility Information, and Patient Information. An Express Plus to PC-ACE Pro32 Conversion help document is located on the CEDI Web site under Software

Downloads and Documentation to guide you through the conversion process.
http://www.ngscedi.com/downloads/Downloadindex.htm

6. **Are there documents to assist me in learning to use the PC-ACE Pro32 software?**
   Yes. The PC-ACE Pro32 User Guide and other help documents are located on the CEDI Web site under Resource Materials and the Software Downloads and Documentation page available at the following links:
   http://www.ngscedi.com/outreach_materials/outreachindex.htm
   http://www.ngscedi.com/downloads/Downloadindex.htm

7. **Will my Trading Partner/Submitter ID change when I convert to the PC-ACE Pro32 software?**
   No. You will use the same Trading Partner/Submitter ID you were assigned to send claims with Express Plus.

8. **Will my password change when I convert to the PC-ACE Pro32 software?**
   No. You will use the same password you used to send your claims with Express Plus.

9. **The conversion tool fields are grayed out and I am unable to select the options?**
   You will need to search your computer and find where the Express Plus folder was placed. Then copy this location into the conversion tool for the "Express Plus Loc". Once the Express Plus location is set, move the mouse (curser) out of the "Express Plus Loc" field and into the "PC-ACE Loc" field. You should now be able to select the options.

10. **Can I still use the Express Plus software after I make the conversion?**
    Yes, you can continue to use the Express Plus software while you learn to use the PC-ACE Pro32. You can also continue to send claims using both software products until you are comfortable making the transition to PC-ACE Pro32. However, CEDI will no longer provide support or upgrades for Express Plus as of April 1, 2010.

11. **When will the Express Plus software discontinue?**
    The CEDI Help Desk will no longer support the Express Plus software after April 1, 2010.

Express Plus Software

1. **What version of Express Plus should I be using?**
   All Express Plus users must be using Version 4.3.8 or later. All DME MAC Express Plus Users not currently using Version 4.3.8 or later, must complete the following instructions, immediately:
   a. Click on the following link to download the software instructions:
   b. http://www.ngscedi.com/downloads/Downloadindex.htm
   c. Print ALL of the following documents:

- Express Plus Upgrade Instructions - These instructions will guide you through the process of running the Express Plus upgrade program.
- Express Plus CEDI Script - These instructions will guide you through the procedures to create the communications' scripts to connect to and send/receive files with CEDI.
- Express Plus CEDI Connection and Login - These instructions will assist you in logging into CEDI and sending/receiving files with CEDI.

d. Follow the instruction documents listed in the order above. The first document listed will provide instructions on downloading the Express Plus Upgrade.

Note: Upgrading Express Plus from the CEDI Web site will upgrade your program to version 4.4.0.

2. What is the most recent version of Express Plus?
Express Plus Version 4.4.0 is the most recent version of the program. The upgrade can be found on the CEDI Web site at http://www.ngscedi.com/downloads/Downloadindex.htm.

3. I use Express Plus and I am receiving electronic front-end rejections for submitting a legacy number. How do I remove the legacy numbers from my Express Plus software?
Effective May 23, 2008, all Medicare claims must include ONLY the NPI in the primary and secondary provider fields. Express Plus users must complete the instructions listed below to ensure that only the NPI is submitted on claims sent on or after May 23, 2008.

To remove the National Supplier Clearinghouse (NSC)/Provider Transaction Access Number (PTAN) number from the Express Plus software for the primary provider field:

1. Go to the File Maintenance Menu
2. Click on Provider Maintenance
3. Select a Provider and then click on Edit
4. Make sure the supplier's NPI number is listed under the field titled, "NPI"
5. Add the Tax ID or Social Security Number associated with the NPI. The Tax ID number will be entered into the field titled, "Tax ID". The Social Security Number will be entered into the field titled, "SSN".
   Note: The corresponding Tax ID or SSN must be entered for the NPI listed on this screen.
6. Remove the NSC supplier number listed under the field titled, "Medicare ID"
7. Click on "Save" and your information will be updated

Complete the previous steps for **each** provider listed under Provider Maintenance in the Express Plus software.

To remove the UPIN number from the Express Plus software for the secondary provider field:

1. Go to the File Maintenance Menu
2. Click on Ordering Physician Maintenance
3. Select a Provider and then click on Edit
4. Make sure the ordering physician's NPI number is listed under the field titled, "NPI"
5. Remove the UPIN number listed under the field titled, "UPIN ID"
6. Click on "Save" and your information will be updated

Complete the steps above for **each** provider listed under the Ordering Physician Maintenance Menu in the Express Plus software.

4. **When will the Express Plus software discontinue?**
   The CEDI Help Desk will no longer support the Express Plus software after April 1, 2010.

CEDI Resource Materials

1. **Can you explain each document under the "Resource Materials" section of the CEDI Web site?**
   The Resource Materials section of the CEDI Web site contains the following:

   Approved Entities List - A listing of all software vendors, billing services and clearinghouses who have completed testing with CEDI.

   CEDI Frequently Asked Questions–This document includes frequently asked questions received by CEDI from the DME MAC supplier community.

   CEDI Front-End Reports Manual–Provides a description of the CEDI reports, instructions on what to do when the report is received and report examples. CEDI reports include the TA1, TRN, 997 and GenResponse.

   CEDI NCPDP Front-End Manual–Provides the NCPDP error codes for CEDI edits preformed on NCPDP claims. The CEDI front-end report will begin to generate on November 8, 2009.

   NCPDP Error Code Manual–Provides the NCPDP error codes, including the edit number, description, segment ID and edit explanations for the report provided by the DME MACs. This report will discontinue on December 4, 2009.

   DME MAC Express Plus Manual–Detailed instructions on how to use the Express Plus software program.

   PC-ACE Pro32 User Guide–Detailed instructions on how to use the PC-ACE Pro32 software program.

   PC-ACE Pro32 General Setup–Provides a walk through of the PC-ACE Pro32 program for setting up the software for DME claim submission.

   PC-ACE Pro32 Claims Management–Provides a walk through of the PC-ACE Pro32 program for entering and managing claims for DME submission.

   PC-ACE Pro32 Secondary Insurance–Providers a walk through for entering a secondary insurance for a patient into a DME claim using the PC-ACE Pro32 software.

   PC-ACE Pro32 Medicare Secondary Payer Setup–Provides a walk through for entering Medicare as a secondary payer of DME claim in the PC-ACE Pro32 program.

   PC-ACE Pro32 Certificate of Medical Necessity Attachment–Provides a walk through for attaching a certificate of medical necessity (CMN) to a claim entered into the PC-ACE Pro32 software.

PC-ACE Pro32 National Drug Code Entry–Provides a walk through for entering a claim that contains a National Drug Code (NDC) into the PC-ACE Pro32 software.

CEDI NPI Reference Document–Provides information how to obtain, crosswalk, and the placement of the National Provider Identifier (NPI) for DME claims.

Claims (837) Transaction Flows–Provides a layout of what happens to ANSI X12 837 formatted electronic claims submitted to CEDI. (The lifecycle of an ANSI 837 electronic claim)

Claims (NCPDP) Transaction Flows–Provides a layout of what happens to an electronic NCPDP formatted claim submitted to CEDI. (The lifecycle of an NCPDP electronic claim)

276/277 Transaction Flows–Provides a layout of what happens to a 276 claim status inquiry transaction submitted to CEDI and the 277 claim status response returned from the DME MAC Jurisdiction through CEDI. (The lifecycle of an ANSI 276 claim status transaction)

The "Resource Materials" section can be accessed using the following link http://www.ngscedi.com/outreach_materials/outreachindex.htm

Support for Trading Partners Using a Billing Service or Clearinghouse

1. **I submit claims through a billing service and I don't understand my electronic report, from CEDI, who should I call?**
Trading Partners/Submitters using a third party (e.g. clearinghouse or billing service) to send claims to CEDI should work directly with their clearinghouse or billing service concerning the following items:
    - **Assistance with an Electronic Report** – Electronic reports are returned to the submitter of the electronic file (clearinghouse or billing service). As the submitter, the clearinghouse or billing service will contact the CEDI Help Desk to resolve any issues with the electronic reports.
    - **Electronic Remittance Advices (ERA)** – If the DME MAC supplier elects to have a clearinghouse or billing service retrieve their Electronic Remittance Advice (ERA), the clearinghouse or billing service will contact the CEDI Help Desk for ERA support (i.e., to recreate an ERA).

    When the clearinghouse or billing service is exchanging electronic transactions on behalf of a DME MAC supplier, the clearinghouse or billing service will contact the CEDI Help Desk directly for assistance with the items listed above. The CEDI Help Desk can be contacted by calling 1-866-311-9184 or via e-mail at ngs.cedihelpdesk@wellpoint.com.

Support

1. **What is the response time on e-mails sent to the CEDI Help Desk at ngs.cedihelpdesk@wellpoint.com?**
   The CEDI Help Desk will respond to e-mail requests within 24 hours. Some requests may take longer depending on the size and/or nature of the request.

2. **My crossover claims are not getting to the secondary payer source. Has there been an issue forwarding these claims and if so can you advise?**
   CEDI is not involved in claims processing, forwarding claims to the COBC, or any processing done by the COBC. Issues with crossover and/or Medigap claims should be addressed with the DME MACs. The following is the process for the DME MAC and the COBC to determine claims that will go to the secondary payer.
   - The claim is entered into the DME MAC system and begins processing.
   - The beneficiary information is cross referenced against the records at CWF.
   - If a match is found for the beneficiary with a COBC payer, the claim is marked to go to that payer via the COBC.
   - When the claim finalizes, it is delivered to the COBC by the DME MAC.
   - The COBC then translates the file from the DME MAC to be delivered to the secondary payer.
   - The secondary payer has criteria for what claims they want delivered.
   - The claims criteria match occurs at CWF. Sometimes the COBC performs maintenance for a specific COBA (or secondary payer) ID. They may backdate the effective dates and/or termination dates and this will alter the claim selection criteria. During the time between claim adjudication and the receipt of the crossover claim, a file maintenance change results in the COBC denying the crossed claim as not meeting criteria.
   - If a claim fails to meet those criteria, it is produced on a report that is sent to the supplier by the DME MAC contractor. This report will state that although the claim stated it was sent to the secondary payer, it was not sent.
   - Claims that pass the criteria are delivered to the secondary payer with the supplier's NPI.
   - If a supplier's NPI is not on file with the secondary payer or cannot be successfully matched, the claim will not be processed.

3. **When do I contact CEDI versus the DME MAC for EDI questions?**
   The CEDI Help Desk is available from 9:00 a.m. – 7:00 p.m. (ET) Monday through Friday and can be reached via e-mail at ngs.cedihelpdesk@wellpoint.com or via telephone at 1-866-311-9184.

   The CEDI Help Desk will provide support for electronic transactions exchanged with CEDI including claims, reports, ERAs and 276/277 transactions.

   The CEDI Help Desk will answer questions and provide support for the following:
   - CEDI Enrollment Status
     - X12 837 Claims
     - NCPDP Claims
     - X12 276 Claim Status Request

    - X12 835 Electronic Remittance Advice
    - X12 277 Claim Status Response
- CEDI Password Resets (Call 866-311-9184 and select Option 2)
- Free/Low Cost Software Support
    - PCAce Pro32
    - MREP
    - NGSComm
- Verification of the receipt of files
- Support for Electronic Formats
    - X12 837 Claims
    - NCPDP Claims
    - X12 276 Claim Status Request
    - X12 835 Electronic Remittance Advice
    - X12 277 Claim Status Response
- Support for CEDI TA1, TRN, 997 and GenResponse
- Support for VMS Pre-Pass Error Reports (RPT Reports)
- Support for NCPDP Reports
- Testing Support for Vendors and Trading Partners (Electronic Submitters)

The DME MAC Jurisdictions will continue to provide support for the following EDI functions:

- Claim Status Inquiry (CSI), VPIQ and/or PINQ
    - Enrollment or setup status
    - Logon or User ID
    - Password resets
    - Education
- Electronic Funds Transfer (EFT)
    - Setup Status
    - Questions regarding payments or banking information
- Status of claims in the Jurisdiction A, B, C and/or D DME MAC processing system
- Questions regarding the adjudication of claims
- Questions regarding the content of an Electronic Remittance Advice
    - Amount paid on a claim
    - Deductible or co-pays applied
    - Denied claims
- Requests for copies of paper remittance advices

Acronym List

Acronym	Definition
ANSI	American National Standards Institute
ASCA	Administrative Simplification Compliance Act
CCN	Claim Control Number Number assigned to claims accepted by CEDI to be used to track claims processed by the DME MACs. Also referred to as ICN.
CEDI	Common Electronic Data Interchange Electronic gateway for the exchange of Medicare DME transactions
CMN	Certificate of Medical Necessity A certificate that supports the need of a DME item
CMS	Centers for Medicare & Medicaid Services
CSI	Claim Status Inquiry Allows suppliers to access claim status and beneficiary eligibility data. Supported by the individual DME MACs. Also referred to as PINQ and/or VPIQ.
DME	Durable Medical Equipment Medical equipment used at the patient's place of residence that contributes to a better quality of life and can be used over an extended period of time
DME MAC	Durable Medical Equipment Medicare Administrative Contractor
DMEPOS	Durable Medical Equipment, Prosthetics, Orthotics, and Supplies
EDI	Electronic Data Interchange
EFT	Electronic Funds Transfer Direct deposit of Medicare payments to the supplier's bank account. Supported by the individual DME MACs.
EMC	Electronic Media Claims
EOB	Explanation of Benefits Detail description of benefits paid for a claim provided to the beneficiary
ERA	Electronic Remittance Advice A detailed electronic report of payments/non-payments made by Medicare provided to the supplier Also was referred to as an Electronic Remittance Notice (ERN)

Acronym	Definition
HIPAA	Health Insurance Portability & Accountability Act Requires the establishment of national standards for electronic health care transactions and national identifiers for providers, health insurance plans, and employers
ICN	Internal Control Number Heading for the Claim Control Number (CCN) on the GENRPT produced by CEDI.
MAC	Medicare Administrative Contractor
NCPDP	National Council for Prescription Drug Programs
NPI	National Provider Identifier
NPPES	National Plan & Provider Enumeration System Entity who assigns unique identifiers for health care providers and health plans as mandated by HIPAA (NPI)
NSC	National Supplier Clearinghouse Entity who assigns unique numbers that identifies the applicant as a DMEPOS supplier Also referred to as a PTAN or PTAN/NSC number
NSV	Network Service Vendor Entity who offers connectivity over a dedicated line to a Medicare contractor including CEDI
PINQ	Provider Inquiry System Allows suppliers to access claim status and beneficiary eligibility data. Supported by the individual DME MACs. Also referred to as CSI and/or VPIQ.
PTAN	Provider Transaction Access Number Unique supplier number assigned by the NSC.
TP	Trading Partner Submitter who exchanges electronic transactions with CEDI. Also referred to as a submitter or sender.
TP ID	Trading Partner Identifier Unique identifier used by the Trading Partner (Submitter/Sender) assigned by CEDI.
VPIQ	ViPS Provider Inquiry System Allows suppliers to access claim status and beneficiary eligibility data. Supported by the individual DME MACs. Also referred to as CSI and/or PINQ.

Identification Numbers for CEDI

Name	Definition	Example
Submitter ID	Unique identifier used by the Trading Partner (Submitter/Sender) assigned by CEDI.	A08XXXXXX, B08XXXXXX, C08XXXXXX, D08XXXXXX
NPI	National Provider Identifier	1231231234
PTAN/NSC	Unique supplier number assigned by the NSC.	1231230001
ICN/CCN	Number assigned to claims accepted by CEDI to be used to track claims processed by the DME MACs.	09057850011000

DME MAC Jurisdictions

Jurisdiction	Company	States Supported
A	NHIC, Corp.	Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont
B	National Government Services, Inc.	Illinois, Indiana, Kentucky, Michigan, Minnesota, Ohio, Wisconsin,
C	CIGNA Government Services, LLC	Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, Virgin Islands, Virginia, West Virginia
D	Noridian Administrative Services, LLC	Alaska, Arizona, California, Guam, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming, Mariana Islands, American Samoa

CEDI Front End Reports Quick Reference

Report Prefix	Title	Checks for	When to Expect
trn	Transaction Acknowledgement Report	Confirms that a valid file was received for processing	First report to be returned after submitting a claim file. This report generates with seconds of the transmission.
997	997 Report	Syntactic Errors	Generates if the trn report shows a valid file for processing. This report typically generates with minutes of the transmission but can take up to an hour.
GENRPT	HDIG Claims Confirmation Report	Front-end Report checking for errors in claims transmitted	If the claims pass the 997 report, the GENRPT report will generate. This report typically generates with minutes of the transmission but can take up to an hour.
RPT	DME MAC Report	Lists the patients accepted to Medicare. Lists any CMN errors.	This report returns between 24 and 48 hours after the claims have been transmitted if claims pass the 997 and GENRPT reports.