

Durable Medical Equipment (DME) National Provider Identifier (NPI) Reference Document

ANSI X12 837 Claims

The National Provider Identifier (NPI) is a Health Insurance Portability and Accountability Act (HIPAA) Administrative Simplification Standard. The NPI is a unique identification number for covered health care providers. Covered health care providers and all health plans and health care clearinghouses will use the NPIs in the administrative and financial transactions adopted under HIPAA. As outlined in the Federal Regulation, HIPAA-covered providers must also share their NPI with other providers, health plans, clearinghouses and any entity that may need it for billing purposes.

The NPI is a ten-position, intelligence-free numeric identifier (ten-digit number). This means that the numbers do not carry other information about health care providers, such as the state in which they live or their medical specialty.

- Only the NPI can be sent in primary and secondary provider fields on all HIPAA electronic transactions (837I, 837P, NCPDP, 276/277, 270/271 and 835).
- The reporting of Medicare legacy identifiers in any primary or secondary provider fields will result in the rejection of the transaction.

The Centers for Medicare & Medicaid Services has created a Web site for the National Provider Identifier (NPI) Standard <http://www.cms.hhs.gov/NationalProvIdentStand/>. This Web site provides NPI information including the following:

CMS Communications – CMS releases important NPI information periodically throughout each month. The most current messages are collected and posted on this page. National associations and media organizations should feel free to print these messages in communications with the provider community.

How to Apply - Gives up to date information and tips on what to include when applying for your NPI.

Educational Resources - Contains the transcripts for the NPI Roundtable, an NPI training package, NPI *MLN Matters* articles, NPI fact sheets, tips sheets, NPI frequently asked questions, PowerPoint presentations and the who, what, when, why & how of NPI.

CMS has contracted with Fox Systems, Inc. to serve as the NPI Enumerator. The NPI Enumerator is responsible for assisting health care providers in applying for their NPIs and updating their information in the National Plan and Provider Enumeration System (NPPES).

To access NPPES, click on the following link <https://nppes.cms.hhs.gov/NPPES/Welcome.do>. This page contains contact information for NPPES as well as the NPI Registry. The NPI Registry enables you to search for a provider's NPPES information.

If you receive a front-end rejection on your electronic claims stating the NPI submitted is not on the crosswalk, verify your information is correct with NPPES and make sure the NPI and PTAN match.

The NPI and PTAN are matched using the following information. If a match cannot be made, the NPI and PTAN will not be added to the NPI crosswalk used by DME contractors including CEDI to perform front end validation.

For Individuals: The SSN and NSC at NPPES must match the SSN and NSC at the NSC. If a match cannot be found, the SSN and **Practice Address** ZIP Code at NPPES must match the SSN and **Practice Address** ZIP Code at the NSC. If the second match cannot be found, an active crosswalk record will not be created.

For Organizations: The EIN, NSC and **Practice Address** ZIP Code at NPPES must match the EIN, NSC and **Practice Address** ZIP Code at the NSC. If the match cannot be found, an active crosswalk record will not be created.

The NPPES Web site link to view or update your NPI data can be accessed at <https://nppes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.npistart>.

Go to this link and verify the following information matches what you are submitting.

- Verify that all information for your NPI number is accurate including the name, address and employer identification number (EIN) or tax identification number (TIN).
- Verify that your PTAN (Supplier/NSC number) is listed in the Medicare NSC field in the "Other Provider Identifier" record.
- Verify that the "Entity Type" is correct. An organization has an Entity type of 2. An Individual/sole proprietorship has an Entity type of 1.

Note: Any information updated with NPPES will reflect on the NPPES Web site immediately, but it will take up to ten business days for the updates to occur in the DME MACs processing system. Please allow at least ten business days after making a change to NPPES before resubmitting your claims.

Following are the loop IDs, loop names, element and segment details for electronically submitting NPI information. This is only a reference document and does not replace the *American National Standards Institute (ANSI) X12 837 Implementation Guide*, companion documents or trading partner agreements.

2010AA Billing Provider

Always required

NM101 = 85

NM108 = XX

NM109 = NPI number

REF01 = SY or EI

REF02 = SSN or EIN

2010AB Pay-To-Provider

Only required if the pay-to-provider is different than the billing provider

NM101 = 87

NM108 = XX

NM109 = NPI number

REF01 = SY or EI

REF02 = SSN or EIN

2310A Referring Provider

Only required if there is a referring provider that is other than the billing or pay-to-provider

NM101 = DN

NM108 = XX

NM109 = NPI number

2310B Rendering Provider

Not required for DME MAC claims. If submitted, it must match the 2010AA Billing Provider loop.

NM101 = 82

NM108 = XX

NM109 = NPI number

2310C Purchased Service Provider

Only required if there is a purchased service provider

NM101 = QB

NM108 = XX

NM109 = NPI number

2310D Service Facility Location

Only required if there is a service facility location

NM101 = 77

NM108 = XX

NM109 = NPI number

2310E Supervising Provider

Only required if there is a supervising physician

NM101 = DQ

NM108 = XX

NM109 = NPI number

2420A Rendering Provider

Only required if a different provider rendered this service than rendered the other services on this claim

NM101 = 82

NM108 = XX

NM109 = NPI number

2420B Purchased Service Provider

Only required if the purchased service provider for this service is different than purchased service provider reported at the claim level

NM101 = QB

NM108 = XX

NM109 = NPI number

2420C Service Facility Location

Only required if the facility where this service was rendered is different than the service facility reported at the claim level

NM101 = FA

NM108 = XX

NM109 = NPI number

2420D Supervising Provider

Only required if the supervising physician for this service is other than the supervising physician reported at the claim level

NM101 = DQ

NM108 = XX

NM109 = NPI number

2420E Ordering Provider

Required for all Durable Medical Equipment claims

NM101 = DK

NM108 = XX

NM109 = NPI number

2420F Referring Provider

Only required if the referring physician for this service is other than the referring physician reported at the claim level

NM101 = DN

NM108 = XX

NM109 = NPI number