

Items to Consider When Selecting a Software Vendor, Billing Service, or Clearinghouse

General questions to ask a software vendor, billing service, or clearinghouse you are considering.		
Yes	No	Are they able to build Medicare Durable Medical Equipment (DME) claim files?
Yes	No	Do they provide the Network Service Vendor (NSV) connection or do you need to work with an NSV for connectivity?
Yes	No	Do you need any special software?
Yes	No	What is the cost? What does this include? What is not included?
What transaction options do they support? (See <i>Transaction Options</i> located on the CEDI Web site https://www.ngscedi.com/ under CEDI Enrollment for more information.) <ul style="list-style-type: none"> <input type="checkbox"/> Health Care Claim (837) <input type="checkbox"/> Health Care Claim Status Request & Response (276/277) <input type="checkbox"/> Health Care Claim Payment/Advise (835) <input type="checkbox"/> NCPDP D.0 		
How will you build and submit the claim files electronically?		
Notes:		
Types of claims that you may need to bill. Not all software can build all types of Medicare claims. You will want to ask yourself the following questions.		
Yes	No	Do I need software that can build a claim with a National Drug Code (NDC)?
Yes	No	Do I need software that can build a claim with Medicare as the Secondary Payer (MSP)?
Yes	No	Do I need software that can send a narrative with additional information about my claim?
If you answered "Yes" to any of the above claim types, you will want to ask the software vendor, billing service, or clearinghouse you are considering the same question(s).		
Yes	No	Are they able to build DME claims with a National Drug Code (NDC)?
Yes	No	Are they able to build DME claims with Medicare as the Secondary Payer (MSP)?
Yes	No	Are they able to build DME claims with a narrative with space up to 80 characters in length?
Notes:		