



Log In

To log in to the CEDI Claims Portal, enter your **Username** and **Password** and select **Login**.

If your password has expired, the prompt below will display to change your password.

Enter your current password, a new password, and confirm your new password. Then select **Apply**.

Change Password

Current Password	<input type="password"/>
New Password	<input type="password"/>
Confirm New Password	<input type="password"/>

Apply

Password Requirements:

Your password will expire every 60 days and must then be changed with a new password using the requirements listed below.



- Passwords must be eight (8) characters in length; no more and no less.
- Passwords must contain a combination of numbers and alpha characters.
- Passwords must include at least 1 uppercase and 1 lowercase letter; case sensitive.
- Passwords must contain a special character; for example @, #, \$
- Passwords cannot contain dictionary words.
- Passwords must contain a minimum of four (4) characters different than the previous password.
- Passwords must be different than the last nine (9) passwords.
- Passwords cannot be changed more than once within a rolling 24 hour period. If a password needs to be reset more than once within a rolling 24 hour period, please contact the CEDI Help Desk at 866-311-9184 for assistance.
- After three (3) incorrect login attempts, the account will be locked. Please contact the CEDI Help Desk at 866-311-9184 to have your password reset.
- Passwords must not be stored in scripts, files, or applications unless compensating controls are in place.

The Centers for Medicare and Medicaid Services (CMS) information security policy strictly prohibits the sharing or loaning of Medicare assigned IDs and passwords. Users should take appropriate measures to prevent unauthorized disclosure or modification of assigned IDs and passwords. Violation of this policy will result in revocation of all methods of system access, including but not limited to EDI front-end access or RACF user access.

If you feel your ID has been compromised, please contact the CEDI Help Desk at 866-311-9184 immediately so we can assist you in taking proper measures to secure a new Trading Partner ID or CEDI Claims Portal User ID and password.