

Frequently Asked Questions

1. *What is happening?*

On April 1, 2026, National Government Services will begin operating under a new name: Wellpoint Federal. This is a name and brand transition. CMS remains the contracting authority, and our role as your Medicare Durable Medical Equipment (DME) Common Electronic Data Interchange (CEDI) remains unchanged.

2. *Why is this transition happening?*

This alignment reflects integration under the Wellpoint brand, an affiliate of Elevance Health dedicated to delivering whole-person health solutions. While the name is changing, our commitment to serving providers, beneficiaries, and communities remains the same. For decades, we have supported vulnerable populations and partnered with providers to ensure access to quality care. That commitment continues under the Wellpoint Federal name.

3. *Will this affect how I exchange transactions with CEDI?*

No, there will be no changes to how you login and send/receive electronic transactions.

4. *Is CMS still overseeing this contract?*

Yes. CMS remains the contracting authority. All statutory, regulatory, and oversight requirements remain in effect. This transition does not change CMS authority.

5. *Will enrollment with CEDI change?*

No. There are no changes to the CEDI Enrollment, HETS Enrollment, CEDI Recertification or CEDI HETS Recertification forms on the CEDI website.

CEDI Trading Partners and DME Suppliers will not need to re-enroll.

6. *Will contact information change?*

CEDI phone numbers and email addresses are expected to remain the same. If any updates are required, CEDI will provide advance notice and clear transition guidance.