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Overview: Reports

PC-ACE sends claim files in the 5010A1 file format. Both an X12 999 Acknowledgment and an X12 277CA (Claim Acknowledgment) will be returned in response to version 5010A1 claim files. These acknowledgments will need to be translated by the PC-ACE software to make them readable.

Step 1: Saving the Acknowledgement Files

In order for PC-ACE to read 999 or 277CA files, they must be saved into the proper subdirectory within the WINPCACE folder.

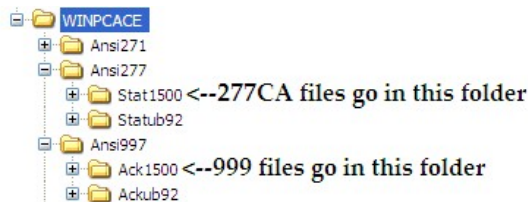
To access the PC-ACE subdirectory, open "This PC" (Windows 10) icon located on either your desktop or "Start" menu and open the "Local Disk (C:)" drive and the "WINPCACE" folder. (C:\WINPCACE\).

277CA files need to be placed in the folder "ANSI277" and in the sub-folder "Stat1500".

C:\WINPCACE\Ansi277\Stat1500

999 files need to be placed in the folder "Ansi997" and in the sub-folder "Ack1500".

C:\WINPCACE\Ansi997\Ack1500



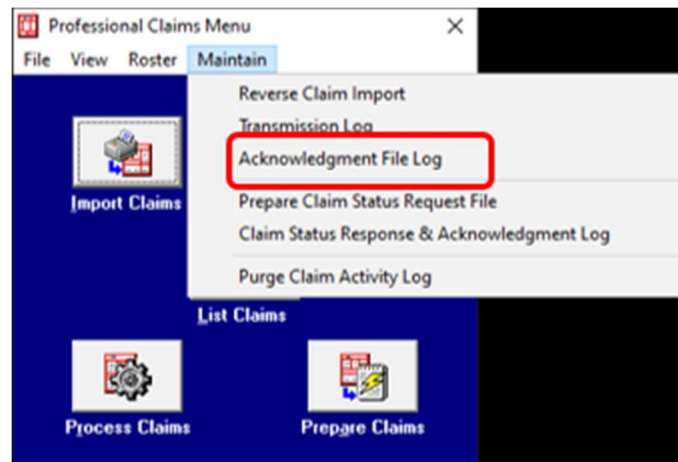
The files can be dragged and dropped into the folder or saved directly to these folders when downloading.

Note: If you are unsure where the files are currently being saved when downloaded, you may need to contact your Network Service Vendor for assistance in identifying the folder. If using the CEDI Claims Portal, contact the CEDI Help Desk if assistance is needed.

Step 2: Reading the 999 Acknowledgment Files

Once the files have been moved to the proper folder location, open the PC-ACE software and go to the "Professional Claims Menu".

Select the "Maintain" menu item.



Choose “Acknowledgement File Log” as indicated above in order to read the 999. The following screen will display.

Date	Time	Serial No	Status	Sender	Receiver	Trans Set #	Included	Received	Accepted	Archive File Name
12/05/2024	10:36	000001	R	PCACEV	B08000000	0001	1	1	0	AF

This is a listing of all currently imported 999 files.

Note: Once the “Acknowledgement File Log” screen is opened, the 999 file originally saved in the C:\WINPCACE\Ansi997\Ack1500 folder is removed. The last column gives the “Archive File” name, which is the name of the imported copy of the 999 stored in a subdirectory of the Ack1500 folder named “Archive.” (See Appendix A for instructions on how to adjust the length of time archived copies are maintained on your system.)

From the “Acknowledgement File Log” screen, select the 999 file you want to display and select “View Report.”

The following report will display.

PC-ACE® ANSI-997/999 ACKNOWLEDGMENT REPORT

File Date/Time: 12/05/2024 10:36:00 Serial No: 000001

```

Acknowledgment Created (GS04/05):      12/05/2024  10:36
Sender Code (GS02):                    PCACEV
Receiver Code (GS03):                   B08000000

Ack Transaction Set Control No (ST02):   0001

Prepare Serial Number:                  000001
Group Control Number (AK102):           1001
Version/Release/Industry Code (AK103):  005010X222A1

Transaction Set Control Number (AK202):  000000001
Implementation Convention Ref (AK203):   005010X222A1

Segment In Error (IK301): SV1  Occurrence: 29  Loop: 2400
Segment Error Code: 8 - Segment Has Data Element Errors
  Business Unit Identifier (CTX01):      CLM01: BENE1  (ANSI-837)
Field In Error (IK401):  SV101 ; 2
Data Element Reference Number (IK402):  234
Data Element Error:  1 - Required data element missing

Transaction Set Status (IK501):          R - Rejected
Transaction Set Syntax Errors (IK502-IK506):
  5 - One or More Segments in Error

Functional Group Status (AK901):         R - Rejected

Transaction Sets Included (AK902):       1
Transaction Sets Received (AK903):      1
Transaction Sets Accepted (AK904):      0
    
```

The sample above is the 999 for a test claim with missing diagnosis codes. Since at least one (1) diagnosis code is required for Medicare DME claims, the entire file was rejected on the 999.

(This report can be printed; however, the icon for printing is not displayed in the screenshot above.)

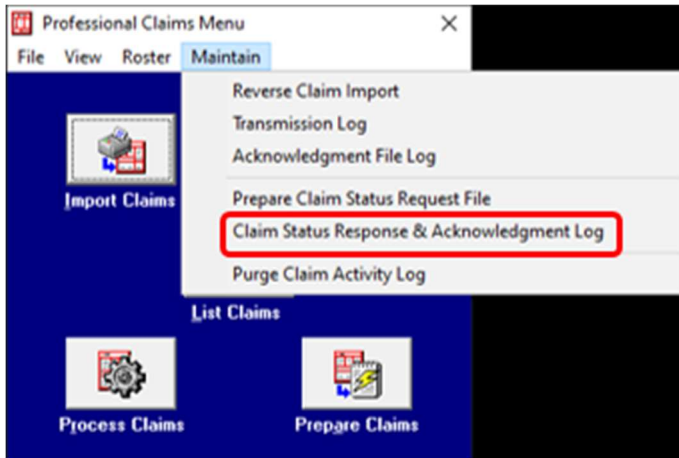
Following is a table to provide more information on how to read the above report.

Report Field	Description
File Date/Time	Date the file was created
Acknowledgement Created	Date the acknowledgement was returned

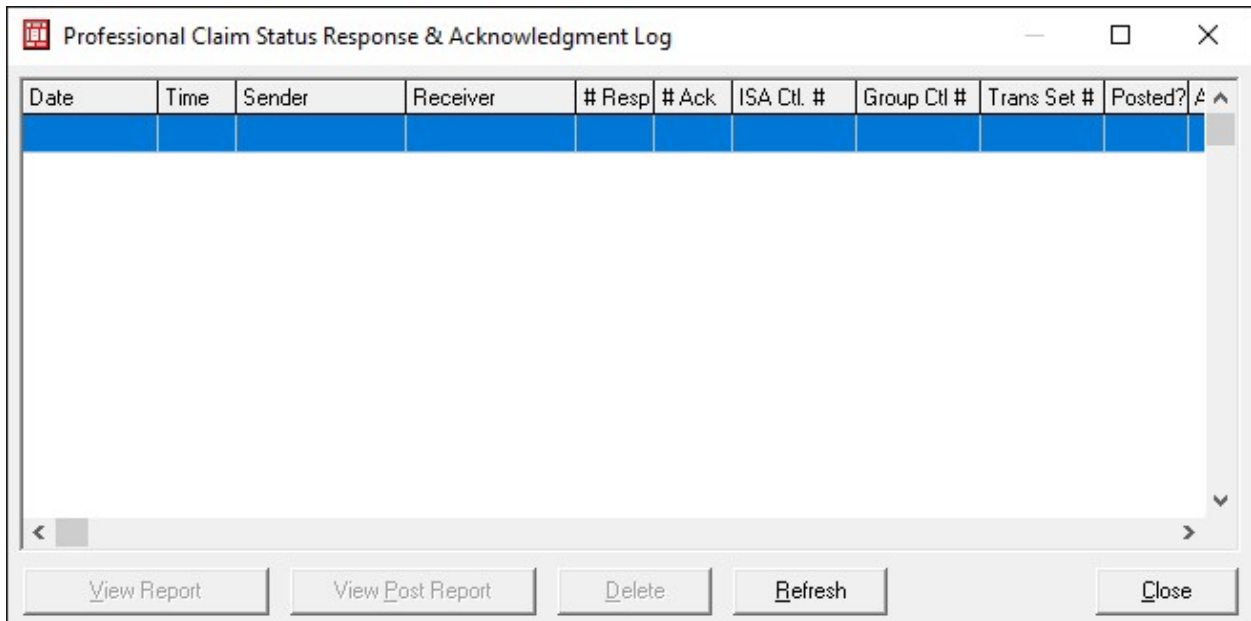
Report Field	Description
Sender Code	DME MAC Payer ID
Receiver Code	Trading Partner/Submitter ID
Ack Transaction Set Control No	Control number used to identify the transaction set
Prepare Serial Number	Serial number the software gave your file when it was prepared
Group Control Number	Control number used to identify the related Functional Group
Version/Release/Industry Code	Transmission version & release identification code
Transaction Set Control Number	Control number used to identify the related transaction set
Implementation Convention Ref	Additional transmission format identification
Segment in Error (If applicable) Occurrence Loop	Identifies where the error occurred in the claim file, Segment of the error, occurrence of the error and the loop it occurred.
Segment Error Code (If applicable)	Error Code and Description
Business Unit Identifier (If applicable)	Patient's control number which received the error. Not all errors will give this information.
Transaction Set Status	Indicates if the transaction set was accepted or rejected
Transaction Set Syntax Errors (If applicable)	Error code and description (if the set was rejected).
Functional Group Status	Status of functional group (accepted, rejected, received a warning, or received a partial rejection).
Transaction Sets Included	Number of transaction sets in the file.
Transaction Sets Received	Number of transaction sets received in the file.
Transaction Sets Accepted	Number of transaction sets accepted in the file.

Step 3: Reading the 277CA Files

To read the 277CA, from the “Professional Claim Menu”, select “Maintain” and “Claim Status Response & Acknowledgement Log”.



The “Claim Status Response & Acknowledgement Log” screen will display. This screen works exactly like the screen for the 999s, including the “Archive File” and subdirectory within the Stat1500 folder.



Select a file and select “View Report” to display a printable copy of the 277CA.

The following example is Page 1 of a thirteen (13) page report.

PC-ACE® ANSI-277 CLAIM ACKNOWLEDGMENT REPORT

File Date/Time: 12/05/2024 17:00:00

Acknowledgement Created (GS04/05): 12/05/2024 17:00
Sender Code (GS02): PCACEV
Receiver Code (GS03): B08000000

*** Transmission Acknowledgement # 1 ***

Information Source ID: 17013 Name: DME MAC JURISDICTION B

Transmission Receipt Control #: 2024120517005277764
Receipt Date: 12/05/2024
Process Date: 12/05/2024

*** Information Receiver Acknowledgement # 1 ***

Information Source ID: 17013 Name: DME MAC JURISDICTION B

Receiver Name: SUBMITTERNAME ID: B08000000

Receiver Info:

Receiver Trace #: 000001
Total Accepted Quantity: 1
Total Rejected Quantity: 2
Total Accepted Amount: \$1,065.00
Total Rejected Amount: \$353.00

Receiver Status:

Status Date: 12/05/2024
Total Submitted Charges: \$1,418.00

Acknowledgement #1:

Category: A1 - Acknowledgement/Receipt-The claim/encounter has been received. This does not mean that the claim has been accepted for adjudication.
Status: 19 - Entity acknowledges receipt of claim/encounter. Usage: This code requires use of an Entity Code.
Entity: PR - Payer

*** Provider of Service Acknowledgement # 1 ***

Information Source ID: 17013 Name: DME MAC JURISDICTION B

Receiver Name: SUBMITTERNAME ID: B08000000

Below is a table to provide more information on how to read the above report.

File Information	Description
File Date/Time	Date of submitted file
Acknowledgement Created	Date the acknowledgement was created
Sender Code	Payer ID used to create the file
Receiver Code	Trading Partner/Submitter ID
Transmission Acknowledgement #	Number of the Transmission Acknowledgement in the file
Information Source ID/Name	DME MAC Jurisdiction ID and Name in the file
Transmission Receipt Control #	Control Number for the transmission
Receipt Date	Date the file was received
Process Date	Date the file was processed
Information Receiver Acknowledgement #	Number of the receiver information provided in the file
Information Source ID/Name	DME MAC Jurisdiction ID and Name in the file
Receiver Name/ID	The name and Trading Partner/Submitter ID of the file submitter
Receiver Info	Information about this transaction set
Receiver Trace #	Control number used to identify the transaction set
Total Accepted Quantity	Total of claims accepted in the set
Total Rejected Quantity	Total of claims rejected in the set
Total Accepted Amount	Total charge amount accepted in the set
Total Rejected Amount	Total charge amount rejected in the set
Receiver Status	General information
Status Date	Date the file was received
Total Submitted Charges	Total charge amount submitted in the set
Acknowledgement #	Edit number being communicated
Category	Code indicating the type of edit received and description
Status	More detailed information about the edit – this can be accompanied by an Entity Code.

File Information	Description
Provider of Service Acknowledgement #	Number of the billing provider being referred to in the file
Information Source ID/Name	DME MAC Jurisdiction ID and Name in the file
Received Name/ID	The name and Trading Partner/Submitter ID of the file

*** Billing Provider and Patient Information will be laid out in a similar fashion. ***

Accepted claims will be assigned an Internal Claim Number (ICN), also referred to as a Claim Control Number (CCN), for tracking the claim at the DME MAC Jurisdiction. The ICN will consist of the Payer ID for the DME MAC Jurisdiction which will process the claim in the first 5 numbers followed by the ICN used for tracking the claim.

ICN: 180032029800003000

Payer ID: 18003 -- ICN/: 2029800003000

Step 4: Understanding the Edits

The CEDI 277CA Edit Lookup Tool on the NGS CEDI Web site provides easy-to-understand descriptions associated with the edit code(s) returned on the 277CA for 5010A1 claims. The tool allows you to enter the error codes reported on the 277CA and receive back the possible explanations for the cause of the edit.

Locating the Edit Information

Locate your error codes reported on your 277CA file.

In PC-ACE, you will look for a rejected acknowledgement.

```
Acknowledgement #1: (Rejected)
  Category:  A7 - Acknowledgement/Rejected for Invalid Information
              - The claim/encounter has invalid information as
                specified in the Status details and has been rejected.
  Status:    507 - HCPCS
```

Rejected acknowledgements on a single charge line may be individual rejection codes or may need to be combined. Make sure you have all of the edit information in order for the tool to return accurate information.

Individual Edits:

Acknowledgement #1: (Rejected)

Category: A7 - Acknowledgement/Rejected for Invalid Information
- The claim/encounter has invalid information as specified in the Status details and has been rejected.
Status: 698 - Form Type Identification

Acknowledgement #2: (Rejected)

Category: A7 - Acknowledgement/Rejected for Invalid Information
- The claim/encounter has invalid information as specified in the Status details and has been rejected.
Status: 699 - Question/Response from Supporting Documentation Form

Combination Edit:

Acknowledgement #1: (Rejected)

Category: A7 - Acknowledgement/Rejected for Invalid Information
- The claim/encounter has invalid information as specified in the Status details and has been rejected.
Status: 510 - Future date. Note: At least one other status code is required to identify the data element in error.

Acknowledgement #2: (Rejected)

Category: A7 - Acknowledgement/Rejected for Invalid Information
- The claim/encounter has invalid information as specified in the Status details and has been rejected.
Status: 187 - Date(s) of service.

Understanding the Codes

These are three (3) types of codes returned in an edit on the 277CA:

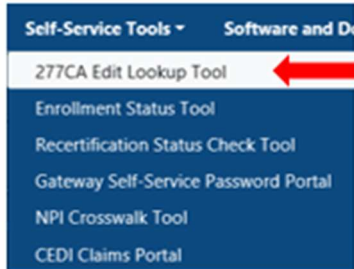
- Claim Status **Category** Code (CSCC)
- Claim **Status** Codes (CSCs)
- Entity Identifier Code (EIC)

Not all of these types of codes will be returned in all edit rejections.

If you are combining edit codes, the Claim Status Category Code (CSCC) and Entity Identifier Codes (EICs) will only be entered into the tool once. A combination edit will have multiple Claim Status Codes (CSCs). All Status codes must be entered into the edit tool to pull the correct results.

Using the Tool

To use the CEDI 277CA Edit Lookup Tool, select “277CA Edit Lookup Tool” under Self-Service Tools on the CEDI Web site <https://www.ngscedi.com>.



Enter the edit information into the 5010A1 277CA Reject Code Lookup Tool.

Example 1:

Information from the 277CA acknowledgement file:

```
Acknowledgement #1: (Rejected)
  Category:  A7 - Acknowledgement/Rejected for Invalid Information
              - The claim/encounter has invalid information as
              specified in the Status details and has been rejected.
  Status:    510 - Future date. Note: At least one other status code
              is required to identify the data element in error.

Acknowledgement #2: (Rejected)
  Category:  A7 - Acknowledgement/Rejected for Invalid Information
              - The claim/encounter has invalid information as
              specified in the Status details and has been rejected.
  Status:    187 - Date(s) of service.
```

With this code, the below information would be entered into the edit tool:

A7 = Category / CSCC
510 = Status / CSC
187 = Status / CSC

Notice the repeating edits would not be used.

5010A1 277CA Reject Code Lookup Tool

CSCC *	<input type="text" value="A7"/>
CSC *	<input type="text" value="510"/>
CSC	<input type="text" value="187"/>
CSC	<input type="text"/>
EIC	<input type="text"/>

The CSCC and the first CSC fields are required. However, it is okay to leave the second and third CSC fields as well as the EIC field blank if the code being researched does not contain these types of codes.

Example 2:

Information from the 277CA acknowledgement file:

```
Acknowledgement #1: (Rejected)
  Category:  A7 - Acknowledgement/Rejected for Invalid Information
              - The claim/encounter has invalid information as
                specified in the Status details and has been rejected.
  Status:    507 - HCPCS
```

With this code, the below information would be entered into the edit tool:

A7 = Category / CSCC
507 = Status / CSC

5010A1 277CA Reject Code Lookup Tool

CSCC *	<input type="text" value="A7"/>
CSC *	<input type="text" value="507"/>
CSC	<input type="text"/>
CSC	<input type="text"/>
EIC	<input type="text"/>

Search

Reset

Once the edit information is entered, select "Search".

Results

The results will be returned below the search fields and will display all possibilities for the cause of the edit.

EDIT Code	CSCC	CSC	CSC	CSC	EIC	DESCRIPTION
X222.416.2400.HCP10.020	A7	507				When Product or Service ID Qualifier = "HC", Procedure Code must be a valid HCPCS Code on the Date of Service when DTP01 = "472". Questions regarding the correct procedure code and/or modifier to submit on a claim should be directed to the DME MAC where the claim would be processed based on the patient's state code in the address provided on the claim.
X222.351.2400.SV101-2.020	A7	507				The Procedure Code must be a valid HCPCS Code for the Service Date. (DTP01 = "472")
X222.351.2400.SV101-2.030	A7	507				The HCPCS must be valid for the date of service and the modifiers attached must be a valid combination. Verify that all required modifiers are sent if modifiers are required. Questions regarding the correct procedure code and/or modifier to submit on a claim should be directed to the DME MAC where the claim would be processed based on the patient's state code in the address provided on the claim.

Note there may be more than one cause for the same edit combinations but not all explanations may have caused the edit. CEDI recommends reading through the possible causes to determine which reason caused the edit to be returned on the 277CA.

Appendix A: Adjusting Archived Reports Settings

The length of time archived copies of 999 and 277CA files are kept can be adjusted. From the main menu of PC-ACE, go to “File”, “Preferences”, and click the “Misc” tab.

You can adjust the first two fields to indicate how long you would like to keep the archived reports.

The duration has been set to 1000 days in the example below.

